

Notes for Windows 10 Users (pre version 1803)

1. Uninstall previous version of SW_WSP_V2” from the computer. There may be more than one instance of the software. Uninstall all of them.
2. Download the “SW_WSP_V2.Zip” file and extract to “SW_WSP_V2” directory anywhere in the computer drives.
3. Run the “setup.exe”. The windows 10 will ask additional confirmation to run the software as below;



4. Press “Install” and the software will be installed automatically. But after completion of the above step, additional confirmation will be required, Press “More Info “ and below screen will be shown.



5. Chose "Run anyway". The software will install as SW_WSP_V2 and a desktop shortcut will also be created.



Notes for Windows 10 Users (version 1803)

1. The version 1803 windows behave differently than the other previous windows 10. Follow the steps below for this. There is no need to check which windows 10 version you are using as it will automatically behave as detailed below if it is version 1803
2. Uninstall previous version of "SW_WSP_V2" from the computer. There may be more than one instance of the software. Uninstall all of them.
3. Download the "SW_WSP_V2.Zip" file and extract to "SW_WSP_V2" directory anywhere in the computer drives.
4. Run the "setup.exe". The windows 10 will ask additional confirmation to run the software as below;



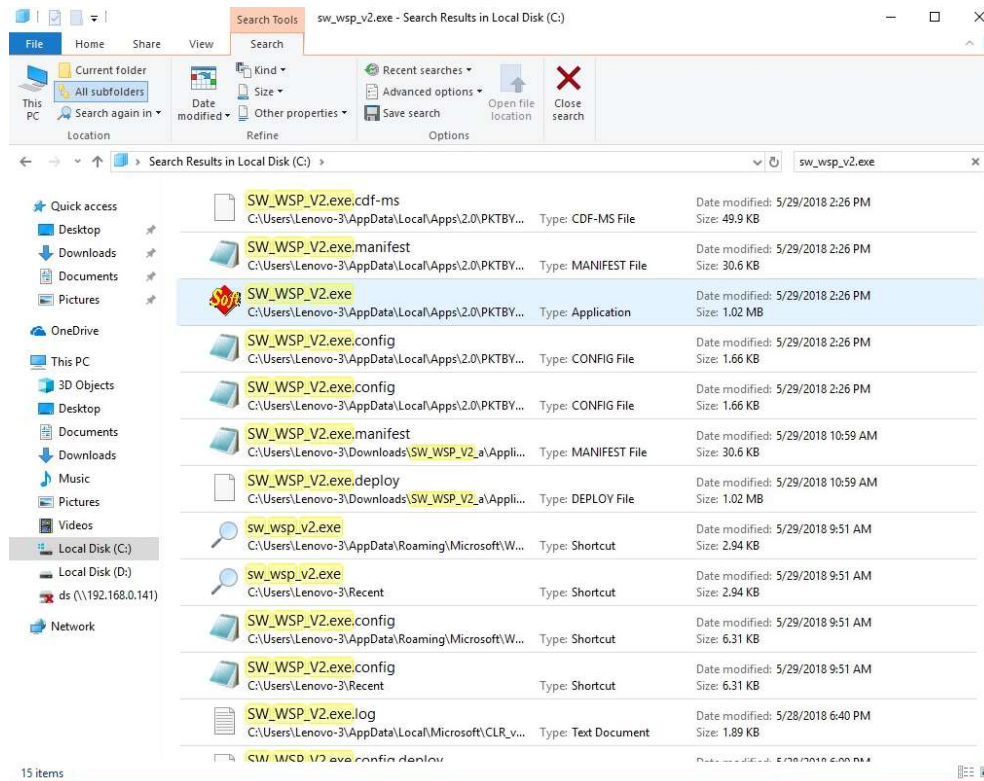
5. Press "More Info " and below screen will be shown. Chose "Run anyway".



6. The software will install as SW_WSP_V2 and a desktop shortcut will also be created



7. After above steps, the software will still not start because of the version 1803 updates bug. In "C" drive or windows drive, Search for "SW_WSP_V2.exe" file. If there are many "SW_WSP_V2.exe" with SOFTWEL Logo, need to try all.



8. Double click on the "SW_WSP_V2.exe" and following screen will be displayed and chose "More Info" Item.



9. Following Screen will be displayed and chose "Run anyway", the software will run normally from this step onwards. No need to repeat these steps later on.



10. If there is update on the app, above step 5 will be shown automatically and if the software does not run even after update, Steps 6 to 8 need to be repeated.
11. The above steps are quick fix for windows 10 version 1803. It may be fixed by Microsoft later.

